

# Frequently Asked Hearing Questions

## What causes hearing changes?

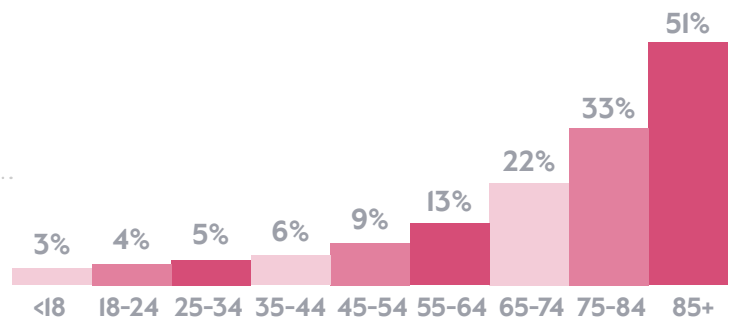
- **Excessive noise exposure** is the leading cause of adult hearing loss in the United States
- **Aging** can impact inner ear function, the tiny hair-like cells and auditory nerves that help you hear
- **Certain illnesses and diseases** like meningitis, heart disease, and diabetes
- **Other factors**, such as obesity, birth defects, head injuries, family history, certain medications, and smoking

## How can I protect my hearing?

- **Wear** hearing protection
- **Turn down** the volume
- **Maintain** a healthy lifestyle
- **Understand** your medication side effects

## Who has hearing loss?

Hearing loss affects people of all ages. The graphic to the side shows percentages of hearing loss by age!



## When should I get my hearing checked?

Hearing can change so gradually that you may not even notice. It's important to have your hearing checked every three to five years, or annually if are over 50 or have experienced any of the following:

- **Consistent exposure** to loud noises
- **Difficulty understanding** in noisy environments
- **Asking people to repeat themselves** or feeling like they are not speaking clearly
- **Ringing** in your ears

## What if my hearing isn't that bad?

Addressing hearing changes and treating hearing loss (even if it's mild) benefits your overall health and may protect you from serious conditions like dementia, depression, injury-causing falls, and social isolation.

## How can I check my hearing?

Getting your hearing checked is now easier than ever with in-person and at-home options:

- **Virtual screening** - allows you to confirm if hearing loss is detected comfort of home with the help of a Remote Care Advocate
- **In-person hearing evaluation** at a network clinic near you. A hearing care professional will work with you to complete an in-depth evaluation of your hearing and propose solutions if hearing loss is detected.



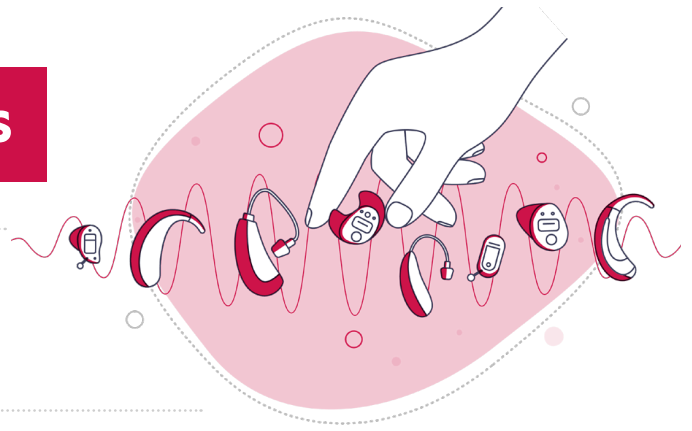
Have more questions?  
**SCAN HERE**

See reverse for information  
about your hearing  
program →

# Hearing Program Questions

## What hearing aid options are available?

Today's hearing aids come in a variety of styles and include features like smartphone connection, automatic volume control, and adaptive noise cancellation.



## How can I pay for hearing aids?

Hearing aids are an investment in your overall health.

Here are a few ways to find cost savings to ensure you get the treatment you deserve:



### Amplifon savings

Amplifon members save an average of 68% off MSRP\*.



### Financing

Amplifon offers interest-free financing to those who qualify. Ask us how to apply.



### HSA, HRA, FSA

You can use your pre-tax dollars from your health savings accounts to help pay for hearing aids and services.

## What does your benefit powered by Amplifon include?



### Your benefit

Hearing aid copayments as low as \$595 to \$895 and above, depending on type of device.



### Risk-free trial

Find your right fit by trying your hearing aids for 60 days. 100% money-back guarantee if not completely satisfied, no return or restocking fees.



### Continuous care\*\*

Follow-up care to ensure a smooth transition, a charging station or supply of batteries, and a warranty for loss, repairs, or damage.

Take the first step: call 866-921-2299 | TTY: 711 | Hours: Mon-Fri 8am - 8pm ET  
or visit: [www.amplifonusa.com/pthp](http://www.amplifonusa.com/pthp)

Virtual screening does not take the place of a diagnostic exam by a licensed professional. Hearing aids cannot restore natural hearing. Your experience will depend on the severity of your hearing loss, accuracy of evaluation, proper fit and ability to adapt to amplification.

\*Based on 2024 internal MSRP analysis. Your savings may vary.

\*\***60-day risk-free trial** - 100% money-back guarantee if not completely satisfied, no return or restocking fees. **Follow-up care** - for one year following purchase. **Batteries** - one standard charger or two-year supply of batteries (80 cells/ear/year) at no additional cost. **Warranty** - for three years, exclusions and limitations may apply. Contact Amplifon 866-921-2299 for details.

Amplifon Hearing Health Care is solely responsible for the administration of hearing health care services, and its own financial and contractual obligations. PrimeTime Health Plan and Amplifon are independent, unaffiliated companies. PrimeTime Health Plan is an HMO-POS plan with a Medicare contract. Enrollment in PrimeTime Health Plan depends on contract renewal.