

How Well Doctors Communicate - Medicare HMO-POS Results

How Well Doctors Communicate Composite

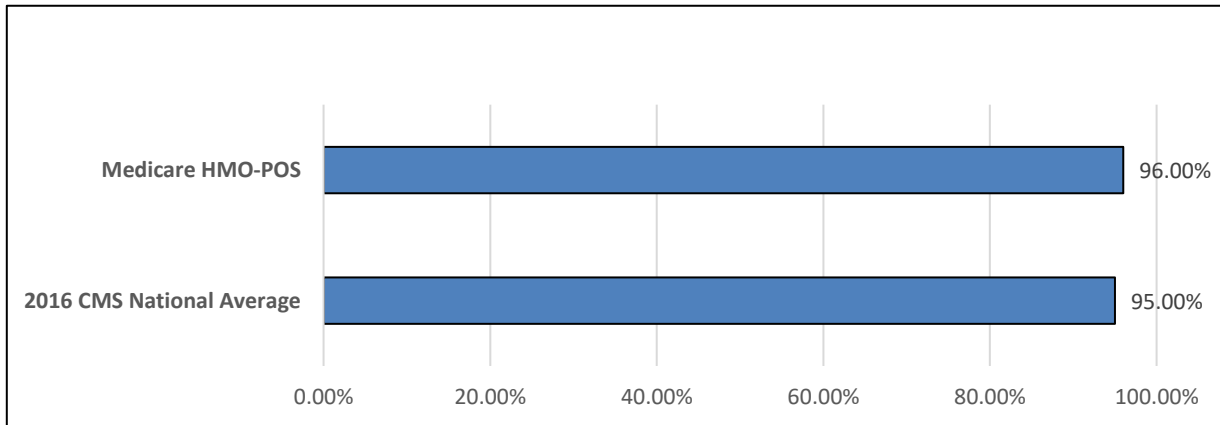
The percentage of members who responded "usually" or "always" to the following How Well Doctors Communicate components.

#1 - How often did your personal doctor explain things in a way that was easy to understand?

#2 - How often did your personal doctor listen carefully to you?

#3 - How often did your personal doctor show respect for what you had to say?

#4 - How often did your personal doctor spend enough time with you?



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