

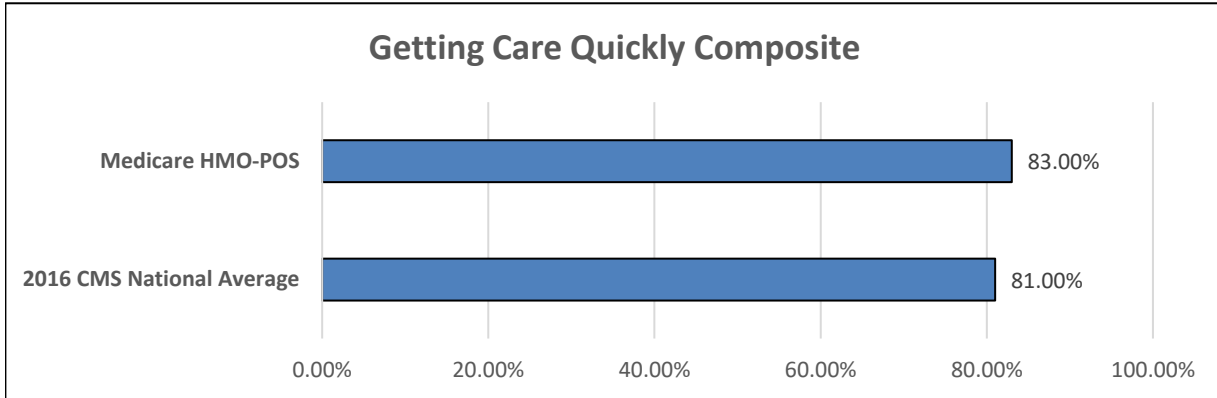
Getting Care Quickly - Medicare HMO-POS Results

Getting Care Quickly Composite

The percentage of members who responded "usually" or "always" to the following Getting Care Quickly components.

#1 - Not counting the times you needed care right away, how often did you get an appointment for your health care at a doctor's office or clinic as soon as you thought you needed?

#2 - When you needed care right away, how often did you get care as soon as you thought you needed?



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